

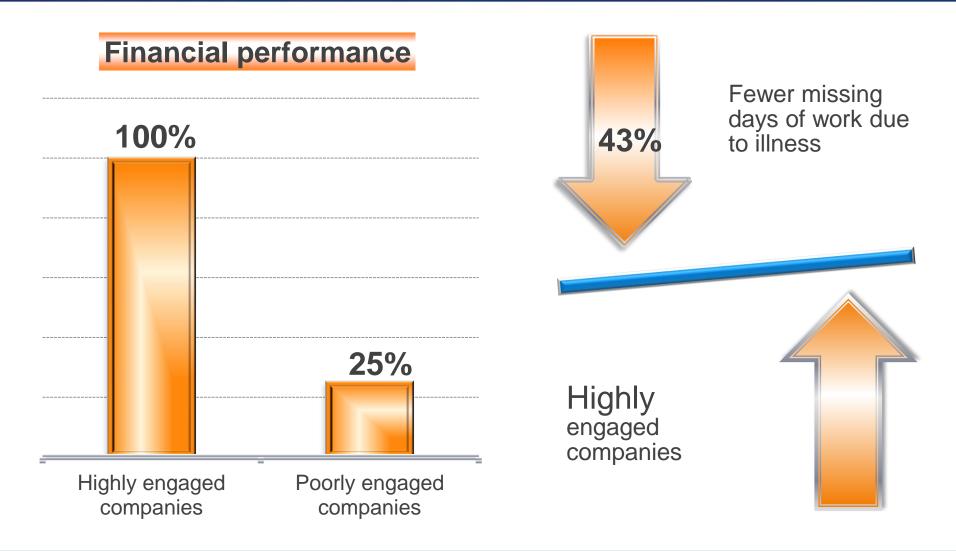
Employee Engagement & Safety

Sergey Lvov Managing Partner AXES Management Aon Hewitt Alliance Member

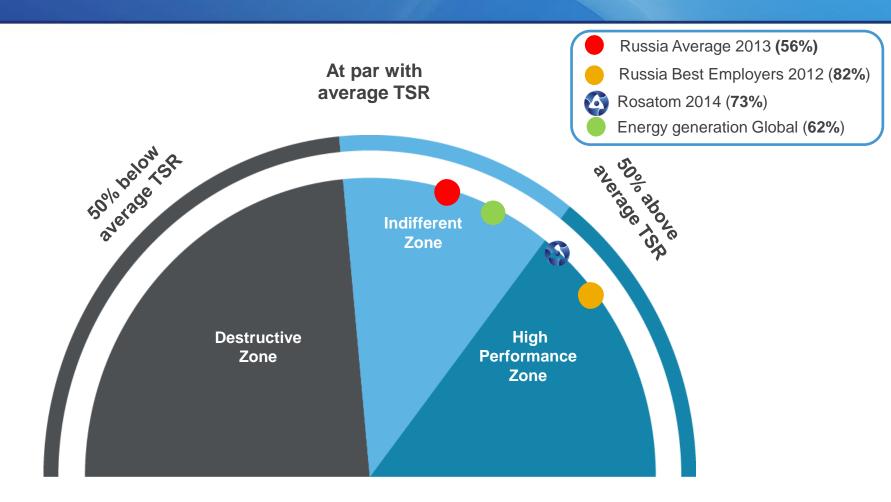
11/06/2014



Towers Watson. Engagement VS financial performance and illness rate



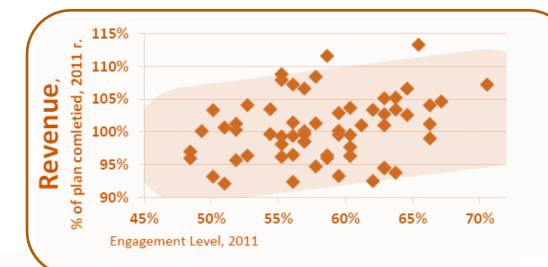
Aon Hewitt. Engagement VS TSR

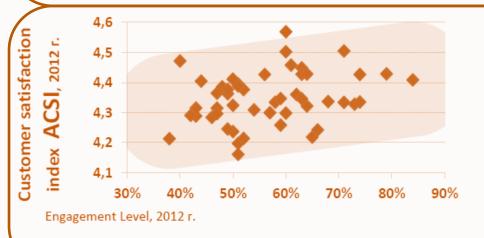


TSR: Total Shareholder Return in percentage: Sum of total shareholder's gain (share price growth + dividends paid) divided by previous year's share price*

Source: Aon Hewitt Employee Research Database

Engagement is Power: Statistically Proven at MTS





Business indicators are HIGHER in regions with HIGHER level of engagement:

- 1. REVENUE performance
- 2. Customer satisfaction index ACSI
- Points on the graphs reflect data for Russian MTS regions
- Correlation between engagement and business KPI'S statistically proven

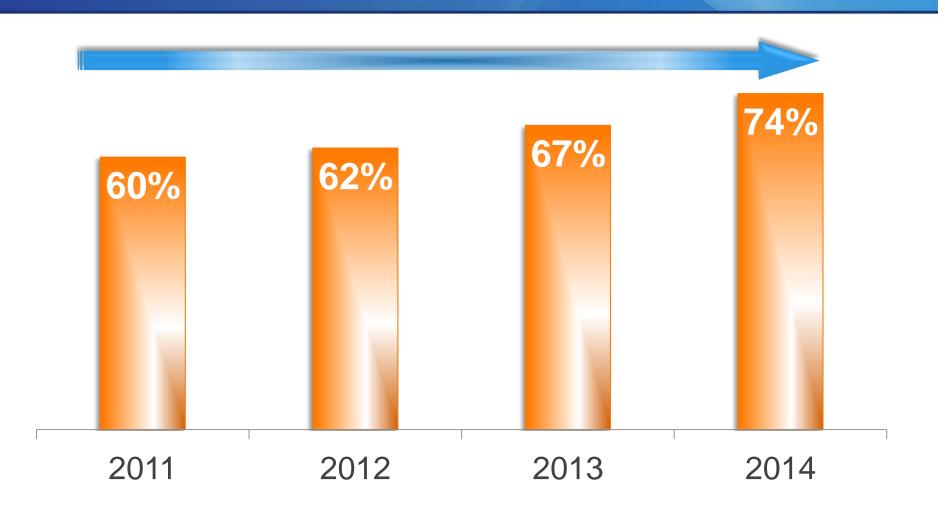
Source: Internal MTS company's data

Engagement & Safety Correlation *

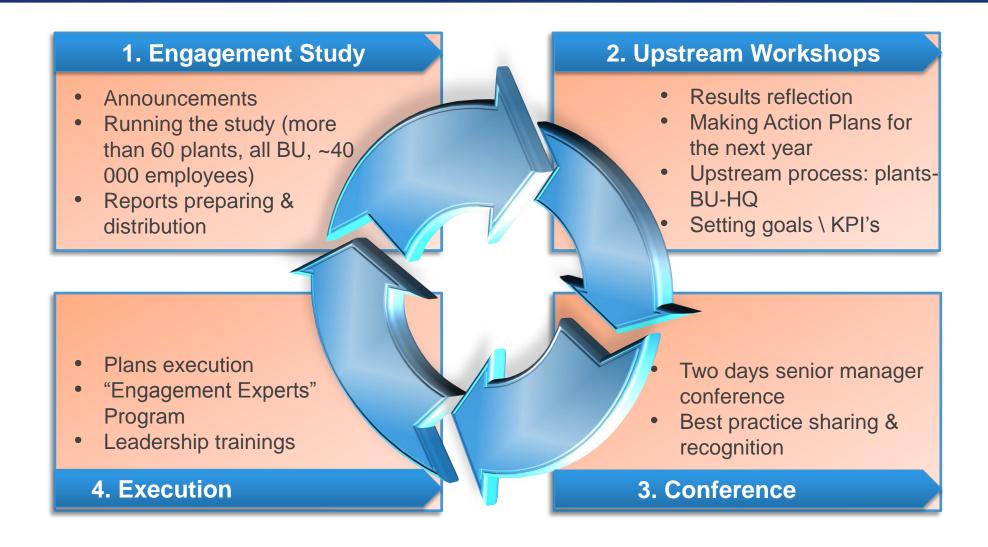
Engagement Index	Days out of work due to injuries for 1000 employees	Number of injuried for 1000 employees
28%-52%	48 days	1,3 person
53%-61%	50 days	1,0 person
63%-69%	33 days	0,9 person
71%-87%	4 days	0,6 person

^{* 41} organizations from Russia energy sector, AXES Management 2013

Rosatom Engagement level 2011-2014



Engagement Annual Cycle



Information Sharing Days

10 Information Days has been performed during 2011-2014. Participants rate varies from 120 000 to 161 000 employees.

127 organizations has been involved into this project. The percent of organizations taking Information Days growth on 60% (+48 organizations).

The number of participants raised up by 25% (+26 276 employees).

500-600 unique questions quarterly



Divisions: Interpretation and question answers

Organizations: Interpretation and question answers. Kirienko video presentation

Organizations: Communication in a smaller groups

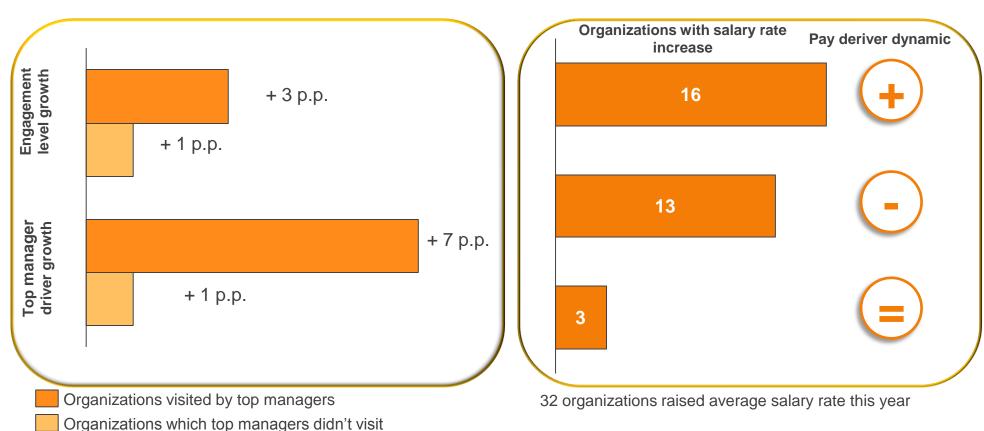
Pay and top management drivers VS Engagement score



Top-management influence



Pay increase influence



Communication policy



Periodical publications about key events of the energy sector

To make communicating easier Rosatom developed "Infomats" project

Rosatom produced 15 000 brochures regarding career opportunities Success stories and best employers placed on honor boards

Conferences
"People of
Rosatom" focused
on staff potential
development

"Engagement
Experts" project
unites the best
professionals and
offers the best
practices





